

Senior Claims Manager

The event of a claim is one of the ultimate occasions in which the company's clients can experience its professionalism in handling corporate risks.

The Senior Claims Manager is responsible for the overall handling of a claim, in coordination with externals (loss adjusters / lawyers) and internal parties (underwriting / risk management).

This includes

- Determination of circumstances and facts of claims, under technical and legal perspectives
- Determination of eligibility for claim payment under insurance technical viewpoints
- Negotiation with clients, agents/brokers, claimants, lawyers etc.

Required Profile

- Background in / good understanding of the property & casualty insurance industry and its standards
- Experience in handling (ideally liability) claims for large industrial and commercial clients
- Very good analytical skills
- Ability to simplify complex subject matters to facilitate better understanding
- Ability to convince others
- Confident in argument and presentation
- Good communicator and team worker
- Native Japanese with very good English skills
- Ideally with a law related university degree
- Willing to travel
- Confident user of MS-Office

Desirable

Experience working in an international environment, ideally with overseas experience

Conditions

- Exceptional working environment
- Training and continuous professional development both in Japan and overseas
- Salary and benefits commensurate with experience

Working Hour

9:15 – 5:15 (Mon) – (Fri)

Application

Please send your non-returnable CV in both Japanese and English with specifying the application for Senior Claims Manager to the following address:

HDI-Gerling Industrie Versicherung AG
Japan Branch
Sanbancho KS Bldg 7F, 2 Banchi Sanbancho
Chiyoda-ku, Tokyo 102-0075
Attn: Human Resource

No telephone/email inquiry. Only candidates fulfilling requirements will be invited for the interviews.